

Install Rosetta in macOS 27 for UPrint

Why this is needed

Rosetta enables Intel-based components to run on Apple silicon. Complete these steps if UPrint stops responding after the Mac is upgraded to macOS 27.

Before you begin

1	Confirm the Mac uses Apple silicon Select the Apple menu, choose About This Mac , and confirm that an Apple M-series chip is listed.
2	Connect to CaneNet_Wireless While on campus, connect the Mac to CaneNet_Wireless using the student CaneID and password.
3	Have administrator credentials available The Mac administrator password may be required. Password characters do not appear while they are entered in Terminal.
4	Close active print jobs Finish or remove pending UPrint jobs and close applications that are not needed.

Install Rosetta

1	Use macOS Search to open Terminal Press Command-Space to open Spotlight Search, type Terminal , and then press Return.
2	Run the installation command Copy the command below, paste it into Terminal, and press Return.
<pre>softwareupdate --install-rosetta --agree-to-license</pre>	
3	Complete the installation Follow any instructions displayed in Terminal. Enter the administrator password if prompted.
4	Wait for confirmation Keep Terminal open until it reports that the Rosetta installation completed successfully.

Start a new UPrint job

1	Open the document Open the document, webpage, or file that you want to print.
2	Send the document to UPrint Open the application print window, select the appropriate UPrint queue, and send the print job.
3	Allow the UPrint "Pop Up" notification When the UPrint "Pop Up" notification appears, select Allow so UPrint can continue processing the job.
4	Complete the UPrint prompt Enter the requested UPrint information when the pop-up window opens, then submit the job.

If the UPrint pop-up does not appear

Restart the Mac and try a new print job. If UPrint still does not respond, reinstall the current UPrint driver package after Rosetta has been installed, then test again.

Download UPrint drivers: https://studentsupport.it.miami.edu/uprint/student_uprint_drivers.php

Need assistance?

Student Technology Help Desk | Richter Library, Room 117

Hours: Monday-Friday, 9:00 AM-5:00 PM

Phone: 305-284-8887 | **Email:** sthd@miami.edu